



Maximising Connections – Harnessing the power of data

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We have a
story to tell...



Passengers have emerging needs,
and are demanding more



Airports and aircraft are being
configured to be traveller smart



Data islands are being connected to
deliver a 360-degree view of the traveller



Retail is moving to the edge
offering travellers more convenience



The in-airport and on-board experience is fast
becoming a physical-digital hybrid effort



The current value chain is being disrupted
and there will be winners and losers

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Curbside to
Seatback 2029

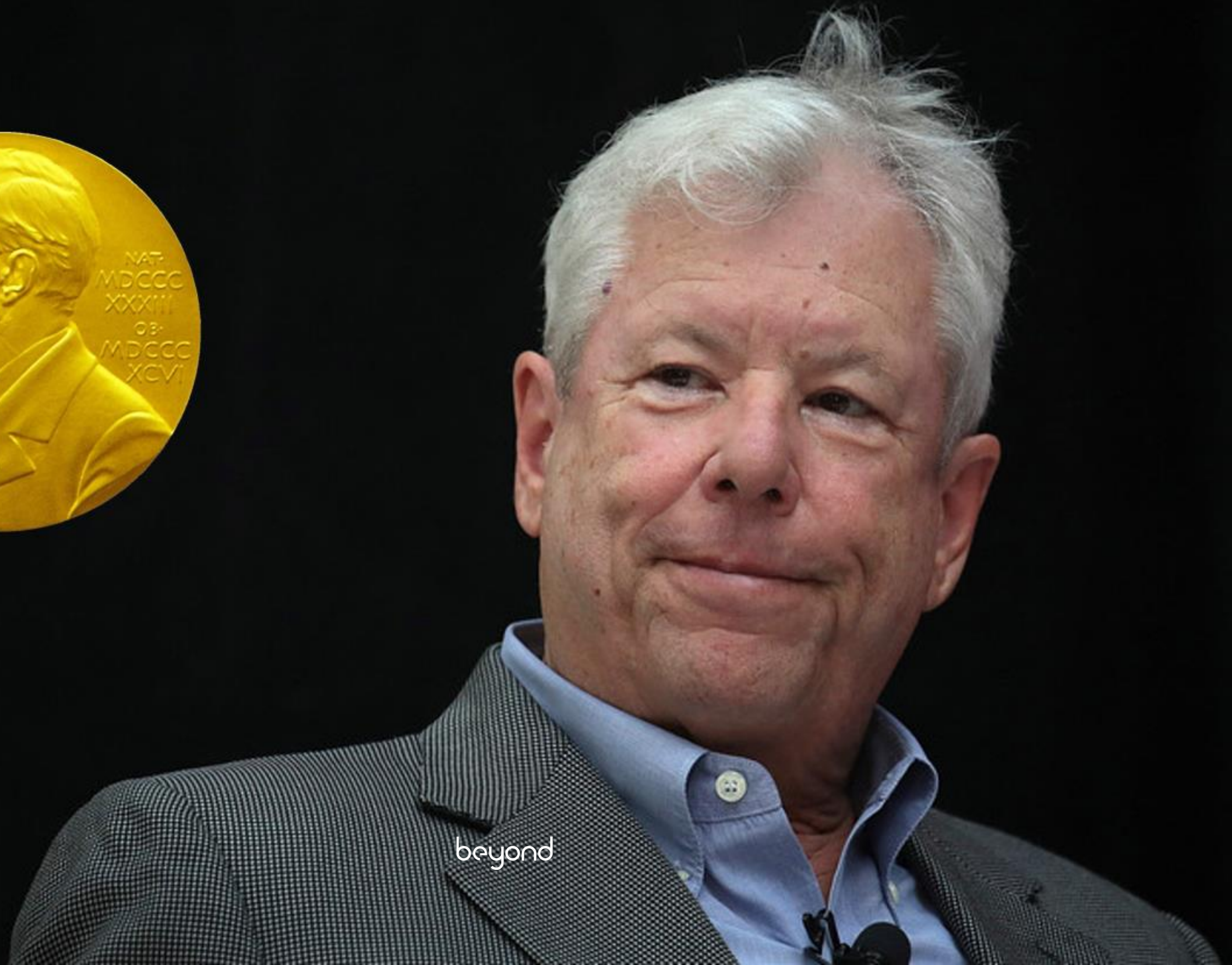


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2.0 Customer Service is happening...

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THANKS



THANKS



THANKS



THANKS



THANKS



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