

## **CONFERENCE DELEGATE TERMS AND CONDITIONS**

### **1. Introduction**

- 1.1 The Welcome Party (the “**Welcome Party**”) and/or the Passenger Experience Conference (the “**PEC**”), which take place on the 5<sup>th</sup> June 2023, form part of the World Travel Catering and Onboard Services Expo (WTCE) 2023 and the Aircraft Interiors Expo (AIX) 2023 events in Hamburg on the 6<sup>th</sup> – 8<sup>th</sup> June 2023 organised and managed by Reed Exhibitions Limited (company number 00678540) whose registered office is at Gateway House, 28 The Quadrant, Richmond-upon-Thames, Surrey, TW9 1DN (the “**Organiser**”).
- 1.2 References to “us” mean the Organiser and references to “we” and “our” shall be interpreted accordingly. References to “you” and “delegate” shall mean the individual completing a booking request for the Welcome Party and/or PEC including any other persons for whom the individual is booking on behalf of and references to “your” shall be interpreted accordingly.
- 1.3 All requests to register for and book the Welcome Party and/or PEC are made subject to these Terms and Conditions and are subject to availability.
- 1.4 PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY. IF YOU ADD THE WELCOME PARTY AND / OR CONFERENCE TO YOUR BASKET DURING THE BOOKING PROCESS AND PROCEED TO ACCEPT/PURCHASE, YOU ARE AGREEING TO AND ACCEPTING THESE TERMS AND CONDITIONS. THIS MEANS THAT THE TERMS AND CONDITIONS WILL BE LEGALLY BINDING ON YOU.

IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT ADD THE WELCOME PARTY AND / OR PEC TO YOUR BASKET / PROCEED TO PAY FOR THEM MEANING YOU WILL NOT BE ABLE TO ATTEND THE WELCOME PARTY AND PEC.

### **2. Delegate Fees, Booking and Refunds**

- 2.1 Delegate fees for attending the Welcome Party and/or PEC and any relevant workshops and seminars are set out on the registration booking form or can be obtained from the PEC website or on request from the Organiser.
- 2.2 To attend the Welcome Party and/or PEC, full advance payment of the delegate fee is required from the delegate immediately and shall be paid by credit or debit card.
- 2.3 Notice confirming your place at the Welcome Party and / or on the PEC together with a receipt will be sent to you by the Organiser by email within two (2) working days of the Organiser’s receipt of your booking request.
- 2.4 The Organiser reserves the right to cancel any booking to attend the Welcome Party and / or PEC without giving reasons.
- 2.5 In the event that individual PEC sessions, workshops or seminars exceed capacity, places will be offered on a first come, first served basis.

- 2.6 Delegate passes/badges issued for use at the Welcome Party and / or PEC are only valid for the named delegate and cannot be transferred. The Organiser may request to be shown photographic identification of delegates during the Welcome Party and / or PEC. If you cannot provide photographic identification matching your pass you may be asked to leave the Welcome Party and / or PEC.
- 2.7 No refunds will be given if a delegate to the Welcome Party and / or PEC cancels their booking or fails to attend the Welcome Party and / or PEC.
- 2.8 The Organisers reserve the right to cancel or postpone the Conference/Party or any part of the Conference/Party, on limited or no notice at the Organisers' sole discretion. In the event of a cancellation or postponement of the Conference/Party, the Organisers shall not be responsible or liable for any costs, damages, fees, expenses or other compensation including but not limited to any flight and/or accommodation costs or for any other specific indirect or consequential loss, loss of profit, loss of business, depletion of goodwill or damage to reputation resulting from such cancellation associated with the Conference/Party. No refunds will be given if attendees cancel their badges or fail to attend for any reason whatsoever. No refunds will be given for the cancellation of or changes to any individual session, workshop or seminar.
- 2.9 All delegates shall comply with the WTCE Admissions Policy set out at [Admissions policy \(worldtravelcateringexpo.com\)](http://worldtravelcateringexpo.com) or AIX Admissions Policy set out at [Admissions policy \(aircraftinteriorsexpo.com\)](http://aircraftinteriorsexpo.com) depending on which event is being attended, and all delegates shall comply with all regulations imposed by the Organiser or the venue or the local or national government in the region or country of the venue, especially regulations concerning health & safety and/or restrictions or limitations arising out of the Covid 19 pandemic.

### 3. **Content**

- 3.1 The Organiser reserves the right at any time to change the content, speakers, timing and venue of the Welcome Party and / or PEC. Please refer to the online programme for the most up to date location and listings for the PEC: [Passenger Experience Conference | PEC 2023](#)
- 3.2 All rights in all presentations, materials and documentation published or otherwise made available as part of the Welcome Party and / or PEC (**Content**) are owned by the Organiser or are included with the permission of the owner of the rights. No (i) photography, filming or recording; or (ii) republication, broadcast or other dissemination of the Content is permitted. You shall not distribute, reproduce, modify, store, transfer or in any other way use any of the Content (save that use by the relevant delegate for internal business purposes shall be permitted), and in particular (but without limitation) you shall not:
- 3.2.1 upload any Content onto any website, intranet or shared system or include any Content in a database;
- 3.2.2 transmit, re-circulate or otherwise make available any Content to any third party;

- 3.2.3 use the Content in any way that might infringe third party rights or that may bring us or any of our affiliates into disrepute; or
- 3.2.4 make any commercial use of the Content.
- 3.3 To the extent that any Content is published online by the Organiser, the Organiser reserves the right to remove or suspend access to such Content at any time.
- 3.4 The Organiser is not responsible for the Content of any speaker's presentation: such Content is the opinion of the speaker and not that of the Organiser.

#### 4. **Data Protection and Privacy**

- 4.1 By registering for the Welcome Party and / or PEC you are consenting, under all relevant data protection legislation, to the Organiser communicating with you by telephone, fax, email and post and using your personal or company information for the following purposes:
  - 4.1.1 the Organiser's internal purposes which will include accounts processing and internal analysis of delegates;
  - 4.1.2 publishing delegates' company names on the PEC website, in the official catalogue for the PEC and/or in any other directory relating to PEC or the events or relevant industry, in each case whether in print, electronically or in any other media;
  - 4.1.3 inviting you to other events organised by the Organiser or its group;
  - 4.1.4 disclosure of information to contractors who provide services in respect of PEC and /or the events; and
  - 4.1.5 disclosure or transfer to members of the Organiser's group worldwide to allow the group to further develop its business and services to delegates.
- 4.2 Please contact us at [Customer service form \(worldtravelcateringexpo.com\)](http://www.worldtravelcateringexpo.com/customer-service) or [Customer service form \(aircraftinteriorexpo.com\)](http://www.aircraftinteriorexpo.com/customer-service), depending on which event is being attended, if you do not wish for your personal or company information to be used in any of the ways mentioned above.
- 4.3 Please refer to our online privacy policy for further information: <https://privacy.reedexpo.com/en-gb.html?epslanguage=en>

#### 5. **Liability**

- 5.1 To the extent permitted by law, the Organiser's aggregate liability to you, whether such liability arises in contract, tort (including negligence) or otherwise, for any damages, loss, costs, claims or expenses of any kind howsoever arising, out of or in connection with any Welcome Party and / or PEC booking (or requested Welcome Party and / or Conference booking) made by you or otherwise, shall be limited to the amount of the delegate fee.

- 5.2 The Organiser will not be liable under contract, tort or for breach of statutory duty or otherwise with reference to any matter arising directly or indirectly out of or related to any Welcome Party and / or PEC booking (or requested Welcome Party and / or PEC booking) made by a delegate or otherwise, for any indirect, consequential, incidental or punitive loss, damage or liability or for loss of profits, loss of business, loss of use, loss of data and loss of reputation.
- 5.3 You agree to indemnify, defend and hold harmless the Organiser and members of the Organiser's group, its affiliates and their officers, directors, employees agents and affiliates from all damages, liabilities and expenses (and all legal costs including reasonable attorneys' fees, court costs, expenses and settlements resulting from any action or claim) arising out of, connected with or resulting in any way from any act or omissions by you or your negligence during or otherwise in relation to the Welcome Party and / or PEC.
- 5.4 Nothing in these Terms and Conditions shall limit or exclude either party's liability for death or personal injury caused by its/their respective negligence.

## 6. **Compliance with Laws**

- 6.1 You agree to comply with all applicable laws concerning bribery, corruption and related matters in connection with these Terms and Conditions and the Welcome Party and / or PEC.
- 6.2 You shall not offer or accept any financial or other advantage as an inducement or reward for any act or forbearance in connection with business transacted in relation to the Welcome Party and / or PEC or to these Terms and Conditions.

## 7. **General**

- 7.1 These Terms and Conditions shall be governed by and interpreted in accordance with the laws of England and Wales and the parties hereby submit to the exclusive jurisdiction of the English courts.
- 7.2 No partnership, agency, joint venture or employee/employer relationship is intended or created between us as a result of these Terms and Conditions.
- 7.3 These Terms and Conditions (together with any agreements or documents referred to herein or required to be entered into pursuant to these Terms and Conditions) embody the entire agreement between us and supersede all previous agreements and arrangements. No warranty, statement, representation, undertaking or provision which may have been made or given prior to the date hereof shall be binding on the parties unless the same shall have been expressly incorporated herein, save that this shall not affect the parties rights in respect of any fraudulent misrepresentation.
- 7.4 You are not permitted to transfer, assign, re-sell or otherwise dispose of any of your rights or obligations arising under these Terms and Conditions.